



Verifone Navigator is a payments accessibility solution for touchscreen EFTPOS terminals that guides blind, vision-impaired, and low-vision customers through a transaction, including entering their PIN independently and securely.

Key Features

- **Colour / Large Text** – Aids low-vision or colour-blind users with audio feedback on payment screens, increased font size, and customised colour contrast
- **Speech for Vision Impaired** – Supports blind and low-vision customers with sound to aid orientation and provide step-by-step instructions
- **Training for Vision Impaired** – Helps terminal operators understand how PIN entry in Navigator works from a customer’s perspective

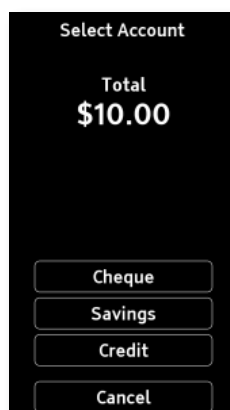
How To Activate Navigator

1. The terminal will chime at the present card step during a transaction to indicate accessibility options are available
2. Tap the yellow Accessibility icon to launch Navigator
3. Choose from:
 - Colour / Large Text
 - Speech for Vision Impaired
 - Training for Vision Impaired


NOTE: You can also double-tap the present card screen or press the dimple button on the side of the terminal to activate Accessibility mode. Selections during the transaction are made using method of activation double-tapping the screen or pressing the dimple button e.g. selecting account type.

Colour / Large Text Transactions

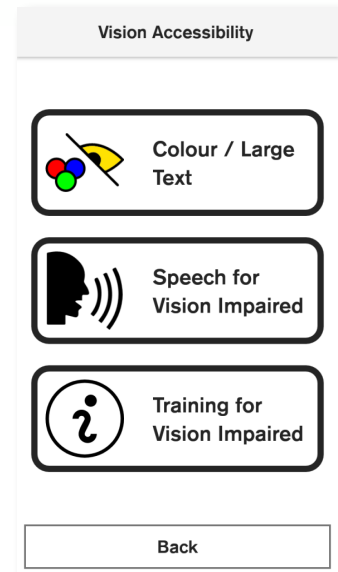
- Customer or terminal operator activates ‘Colour / Large Text’
- Customer chooses preferred contrast colours by tapping one of the four options
- Transaction screens are optimised for vision-impaired and colour-blind customers



Speech for Vision Impaired Transactions

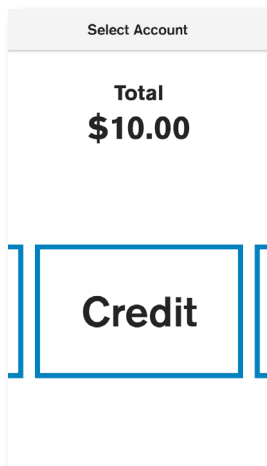
- Customer or terminal operator activates Navigator 
- Terminal will prompt customer to choose between double-tapping the screen or press the dimple button on the side of the terminal to make selections during the transaction
- Terminal confirms with a locking sound
- Terminal announces total transaction amount and prompts to present card

NOTE: Increase the volume of voice prompts using the volume buttons on the side of the terminal.

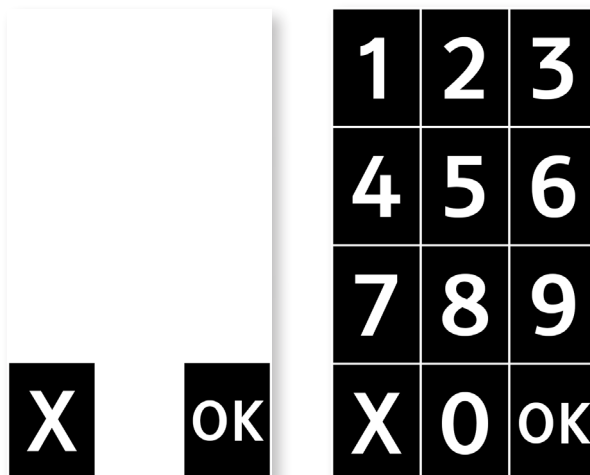


Account and PIN entry

Account Selection: Customer swipes left or right to hear account options and confirms by double-tapping the screen or pressing the dimple button.



PIN Entry: The terminal has a virtual number grid similar to a telephone, but only the Clear and OK keys are visible. The terminal beeps as the customer drags their finger along each number. To find numbers on the grid, customer orients themselves from a screen corner and counts the number of beeps as they drag their finger side-to-side, or up and down the grid. Customer selects a number by double-tapping the screen or pressing the dimple button.



Surcharges: If a surcharge applies, the terminal will advise the surcharge amount with audio prompts. Customer can accept or reject the surcharge by swiping through the options and then double-tapping the screen or pressing the dimple button to confirm.