# Verifone Navigator

### Verifone Navigator is a payments accessibility solution for touchscreen EFTPOS terminals that guides blind, vision-impaired, and low-vision customers through a transaction, including entering their PIN independently and securely.

## Key Features

* **Colour / Large Text:** Aids low-vision or colour-blind users with audio feedback on payment screens, increased font size, and customised colour contrast.
* **Speech for Vision Impaired:** Supports blind and low-vision customers with sound for orientation and step-by-step instructions.
* **Training For Vision Impaired:** Helps terminal operators understand how PIN entry works in Speech for Vision Impaired from a customer’s perspective.

## How To Activate Navigator



1. The terminal will chime at the present card step during a transaction to indicate accessibility options are available
2. Tap the yellow Accessibility icon to launch Navigator



1. Choose from:
	* Colour / Large Text
	* Speech for Vision Impaired, or
	* Training for Vision Impaired

**NOTE:** You can also double-tap the screen or press the dimple button on the side of the terminal when the present card screen is shown to directly activate Speech for Vision Impaired. Selections during the transaction are made using the method of activation.

## ‘Speech for Vision Impaired’ Transactions

* Terminal will prompt to choose between double-tapping the screen or pressing the dimple button on the side of the terminal to make selections during the transaction
* Terminal confirms with a locking sound
* Terminal announces total transaction amount and prompts to present card
* **NOTE:** Increase the volume of voice prompts using the volume buttons on the side of the terminal.



**Account Selection:** Swipe left or right to hear account options and confirm with double-tap or by pressing the dimple button.

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| The hidden virtual keypad used for PIN entry during an Accessibility Mode transaction. The Accessibility Mode keypad takes up the whole screen. It is a standard telephone layout with ‘1’, ‘2’, ‘3’ buttons at the top and ‘X’, ‘0’, ‘OK’ buttons at the bottom of the screen.The terminal screen during an Accessibility Mode transaction. The screen is white except for a black box with a white letter X in the bottom left corner of the screen and a a black box with 'OK' in white lettering in the bottom right corner of the screen. |  |
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**PIN Entry:** The terminal has a virtual number grid similar to a telephone, but only the Clear and OK keys are visible. The terminal beeps as you drag your finger along each number. To find numbers on the grid, orient yourself from a screen corner and counts the number of beeps as you drag your finger side-to-side, or up and down the grid. Select a number by double-tapping the screen or pressing the dimple button.

**NOTE:** If a surcharge applies, the terminal will advise the surcharge amount with audio prompts. You can accept or reject the surcharge by swiping through the options and then double-tapping the screen or pressing the dimple button to confirm.

## ‘Colour / Large Text’ Transactions

* Once ‘Colour / Large Text’ is selected, choose your preferred contrast colours by tapping one of the four options
* Transaction screens are optimised for vision-impaired and colour-blind customers

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